



## Castledot.com — Cookie Policy

Effective Date: November 2025

### 1. Introduction

This Cookie Policy explains how Castledot.com (“Castledot”, “we”, “our”, “us”) uses cookies and similar technologies on the Lystra website and application.

ABN: 18622885618

Address: 62 Shorter Ave, Narwee NSW 2209, Australia

Contact: [support@castledot.com](mailto:support@castledot.com)

We use essential cookies for security and functionality, and optional cookies for analytics and marketing (only if consented).

### 2. What Are Cookies?

Cookies are small text files stored on your device. They help us:

- Operate essential features
- Improve performance
- Understand how visitors use the site
- Personalise certain experiences

### 3. Types of Cookies We Use

#### A. Essential Cookies (Strictly Necessary)



These cookies are required for core functionality such as:

- Logging in
- Security features
- Payment flows
- Form submissions
- Account authentication

These do NOT require consent.

#### B. Analytics Cookies (Optional, Consent-Based)

Used only if you accept Analytics cookies.

We use Google Analytics 4 (GA4) to understand:

- Page performance
- Visitor behaviour
- Traffic sources

Google Analytics data is anonymised where possible.

If declined, GA4 does not load.

#### C. Marketing Cookies (Optional, Consent-Based)

Used only if you accept Marketing cookies.

These cookies may be used for:

- Advertising performance



- Campaign attribution
- Cross-site behaviour tracking

Currently, Castledot.com does not use third-party advertising pixels.

If added in the future, this policy will be updated.

#### 4. Cookie Categories Used by Lystra

Category: Essential

Purpose: Authentication, security, session management

Examples: Session tokens, CSRF tokens

Category: Analytics

Purpose: Site usage measurement, performance insights

Provider: Google Analytics 4

Consent Required: Yes

Category: Marketing

Purpose: Future advertising or campaign tracking (currently unused)

Consent Required: Yes

#### 5. Cookie Consent

When you first visit our website, a cookie banner appears.

You may choose:

- Accept All



- Use Essentials Only
- Manage Preferences

You may change or withdraw consent at any time via the “Cookie Settings” link in the footer.

## 6. Managing Cookies

You can control cookies by:

- Adjusting browser settings
- Using our on-site cookie controls
- Clearing browser cache and cookies

Disabling essential cookies may affect the functionality of Lystra.

## 7. International Users

Although we do not target EU/UK users, our consent model follows GDPR-style principles, including:

- Prior consent for non-essential cookies
- Ability to withdraw consent at any time

## 8. Updates to This Policy

We may update this policy to reflect changes in technology or legal requirements.

Material changes will be communicated via the website.

## 9. Contact

support@castledot.com



Castledot.com

62 Shorter Ave, Narwee NSW 2209, Australia